



TERMS AND CONDITIONS

By giving us your package to deliver, you agree to all of the terms on this page and in our current "Terms and Conditions," which is available upon request. You also agree to those terms on behalf of any third party with an interest in the package. You are responsible for adequately packaging your goods and properly addressing each package.

Crossroads Courier's liability in connection with each delivery is limited to the lesser of your actual damages or \$100.00, unless you declare a higher value, pay the additional charge, and document your actual loss and submit to Crossroads Courier in writing within 10 days of the shipment. The additional charge for additional insurance is \$1.00 per \$100.00 valuation after \$100.00. We will not be liable for any damage, whether direct, incidental, special or consequential in excess of the declared value of a shipment, whether or not Crossroads Courier had knowledge that such damages might be incurred, including but not limited to loss of income or profits.

Crossroads courier will not be liable 1) for your acts or omissions, including but not limited to improper or insufficient packing or labeling, or those of the recipient or anyone with an interest in the package; 2) if you or the recipient violate any of our "Terms and Conditions"; 3) for loss or damage to shipments of prohibited items; and 4) for loss, damage, or delay caused by events the we cannot control, including but not limited to acts of God, weather conditions, acts of public enemies, war, civil commotions, or acts of public authorities with actual or apparent authority.

Declared value for items exceeding \$100.00 must be submitted in writing to, and accepted by, Crossroads Courier, Inc. prior to pickup and delivery of the items. The highest declared value allowed by Crossroads Courier for any delivery is \$5000.00. Items excluded from liability coverage include cash, currency, coins, negotiable instruments, jewelry, precious metals, furs, fine art and other items of high value.

Claims for loss or damage must be submitted in writing to Crossroads Courier, Inc., 4348 Green Ash Drive, Earth City, MO 63045 within 10 days of the loss or damage. Such written notice must include documentation verifying actual value and proof of loss. No claims will be processed until delivery charges are paid in full.